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NE T L I N K

Received

RECEIVED

DEC 22 1998

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Common Carrier Bureau
Network Service Division
Office of the Chief

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

December 17, 1998

Federal Communications Commission
Commission's Common Carrier Bureau,
Network Services Division
Washington, D.C. 20554

EX PARTE OR LATE FILED

Re: Nextlink's RespOrg's: IBC01, UBC01 & NLV01 protected 888 numbers.

To Whom It May Concern:

Regarding the FCC's concern that Nextlink didn't provide notice to set aside 888 number subscribers, we have attached the letter we provided to our customers. We sent these letters on June 15, 1998, due back to us on September 1, 1998. We also had our sales reps contact customers that had a large volume of protected 888 numbers, to get back to Nextlink's RespOrg team by September 1, 1998.

For all customers that wanted to retain their 888 number(s), we sent in a Letter of Authorization to the SMS Management team on September 8, 1998. For all customers that didn't respond back to our notice, we sent in the diskette to put those numbers back into the spare pool.

Nextlink believed we were in full compliance with the set-aside 888 number, right of first refusal process.

Our instructions from the SMS Management Team was to provide a diskette indicating which numbers were to be retained and which ones were to be sent to the Spare pool. In the SMS instructions, which I've also enclosed, it says:

No. of Copies rec'd 041
List ABCDE

8871 South Sandy Parkway
Suite 200
Sandy, UT 84070
801.983.1900
fax: 801.983.1620



3) *The diskette can serve as the required Resp Org authorization for processing. No additional Resp Org documentation need be provided with the exception of: " internal use numbers and numbers to be put in the spare pool.*

Because the instructions were unclear, as it refers back to #1 of the instructions, we called the SMS Help desk for clarification of documentation we needed to provide. They said the LOA's of the numbers we were retaining, and the disk would be sufficient, which we provided on September 8, 1998.

I've enclosed a paper copy of what we sent to the SMS on the diskette, as well as the letter the SMS sent back to Nextlink, confirming receipt of the diskette and LOA's for numbers we retained.

Regarding the FCC's concern that Nextlink is warehousing numbers, we have now sent complete documentation to the SMS Management Team on all toll free numbers. This includes copies of all subscriber letters for numbers going back into the spare pool. We also sent documentation on what we sent to our customers to inform them of their right of first refusal, as directed by the FCC's letter, dated November 24, 1998

If you have any questions or problems, please call me at 801-983-1931.

Sandy Lisonbee
Resp Org Contact for IBC01 & UBC01



[Date]

[Customer name]

[Address line 1]

[Address line 2]

[City, state, zip]

Dear [Customer name],

Nextlink received notification from the national toll free database that you previously requested the reservation of an 888 version of your existing 800 number(s). The protected 888 version is listed below:

[888-XXX-XXXX]		

Please mark the appropriate box and complete the below information:

☐ Please continue to hold the reservation for the above number(s) for my future use. I have signed the attached Nextlink Letter of Authorization (LOA).

☐ Please release my reservation. I understand that the above number(s) will return to spare.

Company Name (if changed or applicable) _____

Complete address (if changed) _____

Printed Contact Name (required) _____

Authorized Signature (required) _____

Date (required) _____

Please return this form, and if necessary, the attached LOA by September 1, 1998 to:

Fax 801-983-1620 or 800-767-6244

Or mail to:

NEXTLINK Utah

Attn: Resp Org Department

8871 S. Sandy Pkwy Suite 200

Sandy, UT 84070

If you have any questions, please call Nextlink's Customer Care department at

1-800-WOW-MAGIC (1-800-252-6244)

8871 South Sandy Parkway

Suite 200

Sandy, UT 84070

801.983.1900

fax: 801.983.1620



TOLL FREE SERVICE AGREEMENT

Please indicate: ☐ Port from another carrier ☐ NEW Toll Free # ☐ Vanity Activation ☐ Resale
CURRENT RESP ORG ID _____ NEW NEXTLINK RESP ORG ID: IBC01

Print Customer Name: _____ Date: _____

Contact Name: _____ Title: _____

Address: _____ City: _____ State: _____ Zip: _____

Contact Phone Number: () _____ Fax Number () _____

Toll Free Number(s) (Complete 10 Digits)	Terminating Number(s) (Complete 10 Digits)

As the end user subscriber or the Agent for the end user subscriber of this (these) Toll Free Number(s), I hereby authorize NEXTLINK to become the Responsible Organization (Resp Org) for the above Toll Free service number(s) and to act on my behalf to transfer Resp Org functions to NEXTLINK. As an authorized employee or an authorized agent of the company named above, the undersigned attests that the said company is the exclusive end user subscriber of the Toll Free number(s) listed above and releases from liability any person to whom this document is provided for carrying out the requested transfer of Resp Org destination with regards to the Toll Free numbers listed. Furthermore, this request for a Resp Org change does not constitute an order for disconnect of service with any existing carrier(s). The undersigned acknowledges responsibility for notifying any existing carrier(s) of any change in service arrangements. Customer agrees to pay for all calls (including circuit utilization, appropriate taxes and other regulatory fees and assessments) made on his/her authorization code(s) or from his/her phones when subscribed to our Network(s). NEXTLINK assumes no liability for calls not completed due to circumstances beyond its control. NEXTLINK will bill for monthly usage at prevailing rates, as well as for any equipment or optional features selected by Customer. Customer agrees that his contract will dictate the terms of any successive service additions, deletions, or changes occurring during the term of this agreement whether given orally or in writing. Customer agrees to pay the invoices within 20 days from the invoice date. A \$15 service fee will be charged on all returned checks. Customer agrees that a finance charge of 2% per month will be charged on all balances remaining unpaid after 30 days. NEXTLINK reserves the right to interrupt or discontinue service if Customer exceeds monthly credit limit or if a balance becomes past due. Customer agrees that such action will not preclude Customer responsibility to satisfy all charges indicated under the terms of this agreement including the surcharge which will be billed for Customers whose service is terminated prior to the end of the Service Term. In the event it becomes necessary to place an account for collection, Customer agrees to pay (in addition to full balance due, interest, and reasonable attorney fees) an amount equal to 40% of said balance due to cover all costs and expenses of collection. NEXTLINK reserves the right to require a deposit of up to two times the average monthly usage. Customer agrees to inform NEXTLINK first of service problems of any kind and agrees that NEXTLINK will not be responsible for payment of service billings from Customer's telephone service or equipment vendor, local exchange carrier, or other vendor. Customer agrees to allow a representative of NEXTLINK to remove rental equipment from Customer's premises on demand. If Customer selects another service provider or cancels service before the end of the term, Customer agrees to pay NEXTLINK an amount equal to the average monthly billing multiplied by the number of months remaining in the term immediately upon NEXTLINK demand as a surcharge for early service termination. Customer agrees that NEXTLINK will not be liable for consequential, punitive or incidental damages from whatever cause. NEXTLINK will not be liable for any failure of performance hereunder due to circumstances beyond its control. This authorization shall remain in effect until canceled by us in writing. I have read this agreement. To the best of my knowledge the information provided herein is true, complete, and accurate. I have authority to bind the company (Customer) and agree to the terms of this document and all related documents executed by me

AUTHORIZED SIGNATURE: _____ DATE: _____

PRINTED VERSION OF SIGNATURE: _____

NEXTLINK USE ONLY:

Account #: _____ Order #: _____ Port (activation) date: _____

Sales Rep: _____ Prov/OC: _____ CSR: _____

Please initial and date:

Area of Service:

US: _____

XA: _____

XC: _____

Enhanced: _____ (attach form)

Area of Service	Initials	Date	Time

time: _____

Resp Org Contact Name: Christina Miller /Sandy Lisonbee NEXTLINK Resp Org Contact #: 801.983.1900 Fax #: 801.983.1620

NEXTLINK OH

Sent by: JetFax M5

2233268;

06/02/98 11:54AM; JetFax #521; Page 1

Received: 6/1/98 3:00PM;
JUN-01-98 15:01 FROM: SMS/800

7323363295 -> SMS/800; Page 2
ID: 7323363295

PAGE 2/4

SMS/800

Management Team

6 Corporate Place • Piscataway, NJ 08854-6157
732-699-2100 • Fax 732-338-3295

June 1, 1998

To: All Responsible Organization (Resp Org) Primary Contacts**Re: Plans for the Release of Protected 888 Vanity Numbers**

The purpose of this letter is to provide you additional information associated with the process for the release of the protected 888 vanity numbers, as ordered by the Federal Communications Commission (FCC) in its Orders dated March 31, 1998 and subsequently modified on May 15, 1998. Please share this information with all of the affected parties within your organization.

- 1) The FCC expects a signed document associated with every 888 number. No e-mail message or other correspondence that does not have a legible signature will be processed. The document must be from the subscriber whenever the number is to be reserved for the subscriber's own use, or in those cases where the subscriber does not want the number. The documentation must be from the Resp Org in cases where the subscriber could not be reached, the subscriber failed to respond, or the matching 800 number is not assigned to a subscriber.

Resp Org certification of no subscriber response must include subscriber contact information, containing at least the name, address, and phone number of the subscriber and the date and means by which the Resp Org notified the subscriber of the right of first refusal.

- 2) The required documentation should consist of two parts:

a) A diskette from the Resp Org, in the same format as the Microsoft Excel spreadsheet that was distributed on April 9th, and

b) A clear, legible copy of an authorization letter, from either the subscriber or the Resp Org as identified above, in Item 1, associated with each 888 number identified on the diskette. (No faxes will be accepted.)

- 3) The diskette can serve as the required Resp Org authorization for processing. No additional Resp Org documentation need be provided with the exception of:

a) Cases where the 888 number involved is for internal use by the Resp Org, in which case the Resp Org must provide a letter acknowledging they are the subscriber for this number and stating whether they want the number reserved or made available, or

nt by: JetFax M5

2233268;

06/02/98 11:55AM; JetFax #521; Page 2/3

Received: 6/ 1/98 3:00PM;

7323363295 -> SMS/800; Page 3

JUN-01-98 15:02 FROM:SMS/000

ID: 7323363295

PAGE 3/4

b) Cases where numbers are to be spared and no subscriber letter is available, as identified in Item 1 above.

- 4) In cases where either the Resp Org or the subscriber has multiple 888 numbers involved in the process, a single signed letter of authorization may be submitted covering all numbers.
- 5) Diskettes and attached documentation may be sent as early as the Resp Org completes. However, the file will not be processed until July 20, 1998. If your subscriber is interested in a number and has provided appropriate documentation, please place an "x" in the RESERVE column. If the subscriber is not interested in a number or you did not receive a response from the subscriber, please place an "x" in the SPARE column. Please ensure to include appropriate documentation associated for the disposition of the numbers.
- 6) The address to which the materials should be sent is:

Database Service Management, Inc.
C/o SMS/800 Help Desk
1721 South Sykes Street
Bismarck, ND 58504

Resp Orgs may want to consider using over-night mail services with a return receipt requested.

- 7) Partial files from Resp Orgs will be processed so long as the diskette and the associated documentation match. That is, every number on the partial file must have the anticipated action [reserve or spare] identified and the necessary paperwork attached. Do not send diskettes without the associated paperwork for each included 888 number attached.
- 8) To manage the assignment of numbers in an orderly manner, the following schedule will be implemented:
 - a) Files and documentation will be verified on a first come first serve basis, beginning on Monday, July 20, 1998.
 - b) Once the files and the documentation are verified, a notification will be provided to respective Resp Orgs with information about the exact date their files are scheduled for processing in the SMS/800 system.
 - c) Resp Org files that are verified by Friday will be processed in the SMS/800 system no later than the following Wednesday.



Received

DEC 23 1998

Federal Communication Commission
Commission's Common Carrier Bureau,
Network Services Division
Washington, D.C. 20554

**Common Carrier Bureau
Network Service Division
Office of the Chief**

Re: Nextlink Resp Org NLS01 protected 888 numbers

To Whom It May Concern:

Regarding the FCC's concern that Nextlink did not provide notice to set aside 888 number subscribers, we have attached the letter we provided to our customers. We sent these letters on June 15, 1998, due back to us on September 1, 1998. We also had our sales representatives offer the 888 numbers to customers who were in the process of signing with Nextlink during this time.

Nextlink Utah acquired the Resp Org ID NLS01 from Nextlink Solutions (Livonia, MI) last year. Nextlink Solutions has been closed and the employees are no longer with Nextlink. The previous company did not provide accurate customer information or current records of the toll free numbers currently under NLS01. Many of the numbers the SMS sent to us we had no records of, or have recently ported from other carriers. Because this Resp Org is used for personal toll free voicemail numbers (Magic numbers), many of our customers were not concerned with reserving the 888 versions of their numbers. The customer base is established of Multi-Level Marketing companies, and the users are private members of these MLMs. For other users, we have enclosed the LOAs in which the customer requested the 800 number only.

Nextlink believed we were in full compliance with the set-aside 888 number, right of refusal process.

Our instructions from the SMS Management Team was to provide a diskette indicating which numbers were to be retained and which ones were to be sent to the Spare pool. In the SMS instructions, which are also enclosed, it says:

"3) The diskette can serve as the required Resp Org authorization for processing. No additional Resp Org documentation need be provided with the exception of: " internal use numbers and numbers to be put in the spare pool.

Because the instructions were unclear, as it refers back to #1 of the instructions, we called the SMS Help desk for clarification of the documentation we needed to provide. The SMS/800 Help Desk said the LOAs of the numbers we were retaining, and the disk would be sufficient. We submitted the disk & LOAs on June 24, 1998, and received no notification from the SMS that the information was incomplete.

Regarding the FCC's concern that Nextlink is warehousing numbers, we have now sent complete documentation to the SMS Management Team on all toll free numbers. This includes

8871 South Sandy Parkway

Suite 200

Sandy, UT 84070

801.983.1900

fax: 801.983.1620



copies of all subscriber letters for numbers going back into the spare pool, or customer information for those who did not respond. We also provided documentation of what we sent to our customers to inform them of their right of first refusal, as directed by the FCC's letter, dated November 24, 1998.

The Nextlink Magic voicemail service provided to customers under Resp Org NLS01 is being terminated on December 31, 1998. We have also enclosed the letter sent to our customers to inform them of this disconnect, and provided instruction on porting numbers with other providers. The Utah Resp Org team is currently working with the SMS to do a mass disconnect of all Magic voicemail numbers under NLS01.

If you have any questions or concerns, please contact me at 801.983.1934.



Christina Miller
Resp Org Contact for NLS0*



[Date]

[Customer name]

[Address line 1]

[Address line 2]

[City, state, zip]

Dear [Customer name],

Nextlink received notification from the national toll free database that you previously requested the reservation of an 888 version of your existing 800 number(s). The protected 888 version is listed below:

[888-XXX-XXXX]		

Please mark the appropriate box and complete the below information:

☐ Please continue to hold the reservation for the above number(s) for my future use. I have signed the attached Nextlink Letter of Authorization (LOA).

☐ Please release my reservation. I understand that the above number(s) will return to spare.

Company Name (if changed or applicable) _____

Complete address (if changed) _____

Printed Contact Name (required) _____

Authorized Signature (required) _____

Date (required) _____

Please return this form, and if necessary, the attached LOA by September 1, 1998 to:

Fax 801-983-1620 or 800-767-6244

Or mail to:

NEXTLINK Utah

Attn: Resp Org Department

8871 S. Sandy Pkwy Suite 200

Sandy, UT 84070

If you have any questions, please call Nextlink's Customer Care department at
1-800-WOW-MAGIC (1-800-252-6244)

8871 South Sandy Parkway

Suite 200

Sandy, UT 84070

801.983.1900

fax: 801.983.1620



November 11, 1998

We regretfully inform you of our decision to discontinue our Magic Number service as a Nextlink product offering. We plan to phase out the Magic Number service over the next two months, with final shutdown occurring on or around December 31, 1998.

We apologize for any inconvenience this may cause you. Please understand that this decision in no way affects any other Nextlink product or service that you may be using. Despite our efforts over the last three years, the current Magic Number offering just does not integrate well with our other Nextlink services.

TPN/Prepaid Legal is currently in the process of obtaining an alternative service with capabilities like the Magic system. In the event that this alternative service is not in place by December 31, 1998 and you wish to keep your 800/888 number for future use, you must choose a new provider. Your new provider will have the appropriate documents necessary for you to acquire ownership, or port, your 800/888 number from Nextlink. Nextlink will release your 800/888 number to your new provider, granted your account is in good standing. Please call us at 1-800-252-6244 if you have any questions.

If you purchased a pager through Nextlink, as part of your Magic Number package, you should be able to utilize this pager with any new paging service provider you select.

Nextlink would like to thank you for your business, and we hope to service you again in the future.

Sincerely,

Vicki Hunsinger
Magic General Manager

8871 South Sandy Parkway
Suite 200
Sandy, UT 84070
801.983.1900
fax: 801.983.1620



November 11, 1998

It is with a great deal of regret that we must inform you of our decision to discontinue the Magic Number services as of December 31, 1998. Until that time, the services will continue as normal. NEXTLINK will continue to provide local and long distance services.

Should you wish to keep your 800/888 number for future use, you must choose a new provider prior to 12/20/98. Your new provider will have the appropriate documents necessary for you to acquire ownership, or port, your 800/888 number from Nextlink. Nextlink will release your 800/888 number to your new provider, granted your account is in good standing. Please call us at 1-800-252-6244 if you have any questions.

If you have purchased a pager through Nextlink, as part of your Magic Number package, you should be able to utilize this pager with any new paging service provider you select.

Should you have any questions, please do not hesitate to call NEXTLINK customer service. The Magic Number customer service is available for inquiries Monday through Friday, 8:00 a.m. to 5:00 p.m. Mountain Standard Time. Requests for repairs should continue to be directed to 800-WOW-Magic until December 31, 1998.

Thank you for your patronage. It has been a pleasure to do business with you.

Sincerely,

Vicki Hunsinger
Magic General Manager

8871 South Sandy Parkway
Suite 200
Sandy, UT 84070
801.983.1900
fax: 801.983.1620